



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

August 2026 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
36	3	1	0	1	0

Comments Received from Patients included:

"Found it helpful from both nurse & reception"
"Dr took time to listen and explain re treatment, treatment provided and polite/helpful manner"
"Very helpful always good to me polite its always very professional"
"Very pleasant and helpful"
"Prompt appointment call. Good experience with Dr Rasib"
"Fantastic as always"
"All went well to time- doctor was very helpful and informative"
"Appointment on time. Nurse pleasant and helpful. Receptionist very pleasant plus most helpful"
"Both friendly and helpful"
"Waiting time was minimal and a good service from Dr Rasib"
"Nice people & listen to me"
"Always so easy and accessible to get an appointment. Drs and Nurses always make me feel listened to and reassured. Reception staff are so lovely and helpful. Never a negative experience at the surgery"

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**