



## NHS FRIENDS & FAMILY TEST

**"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"**

### June 2026 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
<b>51</b>	<b>5</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

#### Comments Received from Patients included:

*"All the staff is very polite and understanding and appointments are respected. Thank you!"*

*"Lovely staff always happy to help"*

*"Timely and polite service"*

*"Used the website initially to contact the surgery then my appointment was generated and booked for the next day. Stress free"*

*"Excellent experience"*

*"Very professional and very understanding"*

*"On time appointment and friendly welcome from all staff. Thank You"*

*"Friendly service and interaction with both doctor and reception. Appreciated doctor checking my recent operation scar as well as injection"*

*"Receptionist was polite and helpful Doctor was pleasant and took bloods with care"*

*"Every time I come the girls are very helpful and polite"*

*"Dr Rasib was kind, patient and friendly as always. He took his time with me and explained everything in simple terms"*

**HAVE YOUR SAY TODAY...  
COMPLETE A FRIENDS & FAMILY  
QUESTIONNAIRE**