



## NHS FRIENDS & FAMILY TEST

**"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"**

### May 2026 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
<b>36</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>

#### Comments Received from Patients included:

- "Great staff team"*
- "Always very helpful and informative nothing to much trouble"*
- "Appointment was on time; reception is very friendly and helpful"*
- "Always professional and polite"*
- "Always a pleasure to attend an appointment with the doctor"*
- "Pleased with the service"*
- "Manage to give me early appointments so it doesn't affect my working day. Always find the surgery to be helpful and friendly"*
- "I always feel cared for whenever I go there for an appointment"*
- "Sent a eConsult this morn this afternoon had an appointment brilliant as always"*
- "Always have a great experience when I go and see the doctor. Very welcoming and making sure I was ok"*
- "I was seen before my appointment time also. Great doctor. Great surgery"*
- "From speaking to the Receptionist to seeing the doctor they were all so friendly and helpful. A1 service"*

**HAVE YOUR SAY TODAY...**  
**COMPLETE A FRIENDS & FAMILY**  
**QUESTIONNAIRE**