



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

April 2026 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
31	1	0	0	1	0

Comments Received from Patients included:

"Brilliant service"

"Easy to book appointment and nurse put me at ease"

"Very quick and efficient service"

"Friendly, patient with no rush attend to next patient. Listened to me and provided me with excellent information and answers, explained next steps of treatment. Overall, a wonderful, worthwhile experience"

"Very punctual, Respectful"

"Quick appointment time, efficient and helpful"

"Manage to give me early appointments so it doesn't affect my working day. Always find the surgery to be helpful and friendly"

"Always a pleasure to attend the surgery"

"Very good, people are very nice and friendly"

"Easy to book appointment and nurse put me at ease"

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**