



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

September 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
69	11	1	0	1	0

Comments Received from Patients included:

'Excellent service throughout the surgery, every single one of them gives you an outstanding service'

'Distinctly outstanding service'

'Very friendly and very professional'

'Prompt service'

'Excellent service as usual'

'Fast & efficient'

'The truth is they go way above any other surgery; they care and treat you with respect, listen to you and go above & beyond to help in whatever way they can – outstanding service! Thank you'

'Receptionist absolutely brilliant, GP excellent'

'This is an excellent practice. I feel thoroughly looked after, with my needs always considered first'

'Friendly, efficient and professional service'

'10/10'

'Very approachable and professional'

'Very helpful and understanding'

'Friendly and efficient receptionist, appointment on time. Respectful G.P. professional and approachable'

'Dr Rasib has always been an amazing doctor with children'

'Always get through on the phone and issues resolved quickly'

'Always excellent'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**