



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

August 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
56	12	0	0	0	0

Comments Received from Patients included:

'Doctor was friendly and helpful'

'The appointment was concise and informative'

'As always very professional'

'Felt relaxed and informed about the consultation'

'Excellent service. Clean environment, nice well-kept displays, nurse was welcoming & informative, very friendly'

'Fast & efficient'

'Excellent as always'

'Very quick and efficient with a friendly manner'

'They understand'

'Dr called me day before, arranged a physical appointment the following morning. I was seen early; doctor and staff were courteous and considerate. Absolutely cannot ask for fairer than that. Thank you, GP Suite, keep up the good work'

'Always easy to reach someone by phone, get an appointment and be in and out swiftly'

'On time, friendly and efficient'

'Quick and friendly'

'Dr Rasib to be congratulated on a well-run surgery'

'Efficiency and no waiting times and friendly staff.'

'I felt I was being looked after in a good way. Thank you'

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE