



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

July 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
62	11	1	3	1	0

Comments Received from Patients included:

'Didn't have to wait long and the doctor was very professional'
'Straightforward, very efficient and prompt'
'Can always get an appointment within a couple of days which is reassuring. Friendly, efficient staff'
'Dr very understanding and professional as always'
'Phoned for an appointment, got in to see doctor the same day and got my foot sorted that day'
'Very polite staff, always friendly and ready to help. Dr Rasib always ready to listen to problems'
'Prompt, friendly & efficient'
'Always good service at the surgery. Receptionists are always pleasant, and the nurse made me feel at ease!'
'Staff here are absolutely amazing'
'The best doctor I have ever had'
'Very efficiently dealt with, good service'
'Always have a positive visit to the GP'
'Quick and efficient'
'Procedure explained in full & made me feel very comfortable'
'The doctor was patient with my son with him having learning disability and other problems'
'It was my first visit to the practice, and I had a really positive experience. The GP was very friendly and made me feel comfortable throughout. I appreciated the welcoming atmosphere and left feeling reassured and happy to have joined this surgery'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**