



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

February 2025 RESULTS



Very Good	Good	Neither Good/ nor Poor	Poor	Very Poor	Don't Know
65	14	2	1	0	0

Comments Received from Patients included:

'Was made to feel comfortable'

'All the staff very polite and courteous. Dr took the time to enquire about general health considering I was only there for a vaccine'

'We feel blessed to have a wonderful GP with a heart & patience'

'Dr Rasib is very personable and cares for his patients which makes it easy for us to seek assistance'

'Prompt, polite, friendly'

'Always a wonderful experience and made to feel at ease'

'Very polite and helpful, nothing is to much trouble, everyone goes out of their way to help answer your questions'

'Felt safe & comfortable'

'The very best practice to be with'

'Seen promptly, answered all my questions, gave my flu shot! Quick, easy, no problems! Can't ask for more'

'Always excellent experience, professional, motivated yet friendly team. Nothing too much trouble, always put the patient at ease'

'The doctor and all the staff are excellent'

'Appointment given promptly and very professional service'

'Quick appointment and very satisfied with the service'

'Great service, understanding, caring & making things very clear'

'Very, very good co-operation & helpful'

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE