



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

January 2025 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
26	2	1	0	0	0

Comments Received from Patients included:

'I phoned this morning to explain what was wrong with me and I had an appointment to see the doctor in about 1 hour'
'Able to get appt on the same day and Dr Rasib was very helpful'
'Very kind, attentive and friendly'. I was extremely happy'
'Quick and easy'
'Quick, polite, efficient'
'Felt respected and listened to'
'Appointment was on time and dealt with in a timely manner'
'Rang this morning and got an appointment to see a Dr straight away'
'Yet again reception staff and Dr;s very friendly and approachable'
'Always listen and staff are very helpful and understanding'
'Always caring and empathetic'
'I felt listened to and have confidence in my doctor and his staff'
'Polite, friendly & understanding'
'Always get seen, always listened to'
'Dr was very helpful'
'Always have a prompt and friendly service, also very knowledgeable about my needs'

HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE