



NHS FRIENDS & FAMILY TEST

"HOW LIKELY ARE YOU TO RECOMMEND OUR SERVICE TO FRIENDS AND FAMILY IF THEY NEEDED SIMILAR CARE OR TREATMENT?"

November 2024 RESULTS



Very Good	Good	Neither Good/nor Poor	Poor	Very Poor	Don't Know
99	24	2	0	0	2

Comments Received from Patients included:

'Excellent service and advice'
'Friendly & efficient practice'
'The Dr was amazing, listened to me and was very thorough'
'Excellent'
'Very quick & efficient'
'Friendly & expert service each & every time'
'Staff are always very professional'
'Friendly staff'
'Always a brilliant service'
'No waiting, very quick & efficient'
'From the receptionist to the doctors and other staff friendly, informative & nice atmosphere'
'Pleasant and care towards me'
'Very quick and friendly staff'
'Very organised practice'
'I am so glad I joined this practice'

**HAVE YOUR SAY TODAY...
COMPLETE A FRIENDS & FAMILY
QUESTIONNAIRE**